

Tools & Services for Remote Working

At iOSxpert we are specialized in business solutions for Apple products. With our 18-headed team, we support companies in over 100 countries from our Bendorf and Toronto locations in implementing their business processes. We have been working completely digitally for over 10 years. This enables us to work remotely and in the home office without loss of productivity even in times of crisis. We would like to share our knowledge with you.

Would you like to work remotely with your team?

We are happy to help our Daylite customers with the setup of Zoom, Acuity and Slack free of charge.

Arrange a free appointment here:

[Arrange Appointment](#)



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What is Zoom?

Zoom is the leader in modern enterprise video communications with a simple, reliable cloud platform for video and audio conferencing. **Zoom Meetings** sync with your calendar system and offer optimized enterprise-level video conferencing from the desktop and mobile devices.

Costs

Basic

Free

- Host up to 100 participants
- Unlimited private meetings
- Limit of 40 minutes for group meetings
- Unlimited number of meetings
- Online support
- HD video and audio
- Active speaker view
- Desktop and application sharing
- Immediate or scheduled meetings
- Local MP4 recording
- Private chat and group chat

Pro

€ 13,99 / month/ host ¹

All Basic features +

- Meeting duration limit is 24 hrs
- User management
- Reporting
- 1GB of MP4 cloud recording

More information:

Zoom Video Conferencing with Customers and Colleagues

¹ A Host is someone who schedules, starts and controls the settings in a meeting

What is Slack?

Slack is an instant messenger service. It is a software with numerous chat and messaging features. Communication is possible between individuals and in groups. The focus is on the channels. They are built according to the concept of a chat room: All channel participants can join the conversation and the messages appear in real time. Documents and files can be shared in all channels. In order to find a certain place in a channel at any time, there is the search function, which works very precisely.

Costs

Standard

€ 6,67 / month¹

- Access to the entire message history
- Unlimited apps and integrations
- 10 GB storage space per member
- Guest Accounts
- Share channels with other companies
- Video calls with up to 15 participants
- Screen sharing
- Highlighting important news
- Prioritized support

Plus

€ 11,75 / month¹

All Standard features +

- Corporate exports for all news
- Access rights and revocation of access rights for users
- Support around the clock with 4 hours response time

More information:

Slack for internal Team Communication

¹ Per active user, per month, when paying once a year € 7.50 per active user when paying month to month

¹ Per active user, per month, when paying once a year € 14,10 per active user when paying month to month

What is STARFACE?

STARFACE is a telephone system „Made in Germany“ that has won many awards. The telephone system is used in many forms, for example as VM, hardware appliance or in the cloud. Besides the actual telephony, STARFACE offers a UCC client for Mac, Windows and Android as well as iPhone devices. The STARFACE solutions are used in small and medium-sized businesses which are planned, installed and supported by appropriate partners.

Costs

Up to 10 €

More information:

Telephony, also from Home

What is Acuity Scheduling?

Acuity Scheduling is an online appointment management platform with which you can give your customers the possibility to arrange appointments themselves. Your own calendar serves as a reference, so that appointments are only available if there are still free capacities in your own calendar.

Costs

Freebie

Free

- Independent appointment scheduling for customers
- Unlimited services and appointments

Emerging (1 Calendar)

\$ 15 / month

All of Freebie-Functions +

- Reminder emails
- Automatic time zone conversion for customers

Growing (6 Calendars)

\$ 25 / month

All of Emerging-Functions +

- Worldwide SMS reminders
- Sell appointment packages and gift vouchers
- sell subscriptions and memberships or offer payment plans for packages

More information:

Arrange Appointments 24/7

What is Wufoo?

Wufoo is an online service with which you can create online forms without programming knowledge and integrate them into your own website.

Costs

Free

Free

- 5 forms
- Maximum 100 entries monthly
- Maximum 10 fields on a form
- 1 User
- Email Support

Starter

\$ 14,08 / month
(Billed \$ 169 annually)

- 10 forms
- Maximum 1000 Entries monthly
- Unlimited number of fields on a form
- 1 User
- E-mail Support

Professional

\$ 29,08 / month
(Billed \$ 349 annually)

- Unlimited forms
- Maximum 5000 entries monthly
- Unlimited number of fields on a form
- 5 Users
- Expedited Support

More information:

Intelligent Contact Forms on your own Website



What is Olark?

Olark is a platform that allows you to chat directly with website visitors. It has a clean, intuitive design that offers more than real-time chat. Olark has solid integrations and incredible features to easily build and manage customer relationships. For example, it helps to see what customers are doing on their screens.

Costs

Monthly

\$ 19 / month / agent

1 Year subscription

\$ 15 / month / agent

2 Years subscription

\$ 12 / month / agent

More information:

[Live-Chat on our Website](#)

HELLO

 www.solaborate.com/hello2

What is HELLO?

HELLO transforms any TV into the world's most powerful communication device for video conferencing, digital whiteboarding, wireless screen sharing, Alexa and Google Voice Assistant, TV broadcasting, camera feed with motion and voice recognition infrared night vision and much more. With HELLO, free audio and video conferences can be created in crystal clear, unlimited quality whenever an online meeting with remote teams, customers or even potential customers needs to be hold.



Costs

\$ 799 - \$ 3,499

More information:

[HELLO Cam for Video Conference Calls](#)

What is a telepresence robot?

A **telepresence robot** enables a remote team member to move around the office from a distance to attend meetings or have spontaneous conversations with colleagues.



Costs

Up to \$ 3,999

More information:

[Double Robotics Telepresence Robot](#)